

**Euroclean NI Client Review Form**

	<b>Site Name:</b>	 Service you can trust.	
	<b>Date:</b>		
	<b>Site Contact:</b>		
	<b>Contract number</b>		
	<b>Euroclean NI Manager:</b>		
No	Review Item	Acceptable	Non Acceptable
Service Standards			
1	Adequate overall service to agreed standards of agreement		
Staff			
2	Drivers Attentiveness & Appearance		
3	Requested Managers site visits		
4	Overall Staff Attitude		
Deliveries & Collections			
5	Deliveries & Collections		
6	Condition of Products		
7	Cleanliness of products		
Reactive Responses			
8	Invoicing Accurate		
9	Timely Response to telephone calls		

**Corrective Action / Continual improvement/**

No	Corrective Action	Actioned By	Date

**ADDITIONAL COMMENTS**

Customer Signature..... Date.....

Please complete form and return to Euroclean NI Ltd, Springbank Industrial Est, Dunmurry, BT17 0QL  
 Or Email to [feedback@eurocleanni.com](mailto:feedback@eurocleanni.com)